

REFER to: Diagnostic Methods .

Symptom Chart

Condition	Possible Causes	Actions
No power in ON	Refer to Pinpoint Test	GO to Pinpoint Test F
Key not detected displays in the message center	Refer to Pinpoint Test	REFER to: Passive Anti-Theft System (PATS) .
The ignition mode indicator is inoperative	Refer to Pinpoint Test	GO to Pinpoint Test G
The ignition mode indicator is always on	Refer to Pinpoint Test	GO to Pinpoint Test H

DIAGNOSIS AND TESTING > STEERING WHEEL AND COLUMN ELECTRICAL COMPONENTS > SYMPTOM CHARTS > SYMPTOM CHART: HEATED STEERING WHEEL

Diagnostics in this article assume a certain skill level and knowledge of Ford-specific diagnostic practices.
REFER to: Diagnostic Methods .

Symptom Chart

Condition	Possible Causes	Actions
The heated steering wheel is inoperative or does not operate correctly	Refer to Pinpoint Test	GO to Pinpoint Test L

DIAGNOSIS AND TESTING > STEERING WHEEL AND COLUMN ELECTRICAL COMPONENTS > PINPOINT TESTS > PINPOINT TEST A : NO POWER IN ALL IGNITION SWITCH POSITIONS - CONVENTIONAL IGNITION SWITCH

Refer to Power Distribution/BCM for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: Steering Wheel and Column Electrical Components - System Operation and Component Description .

Possible Causes

- Fuse
- Wiring, terminals or connectors
- Ignition switch
- BCM

Visual Inspection and Diagnostic Pre-checks